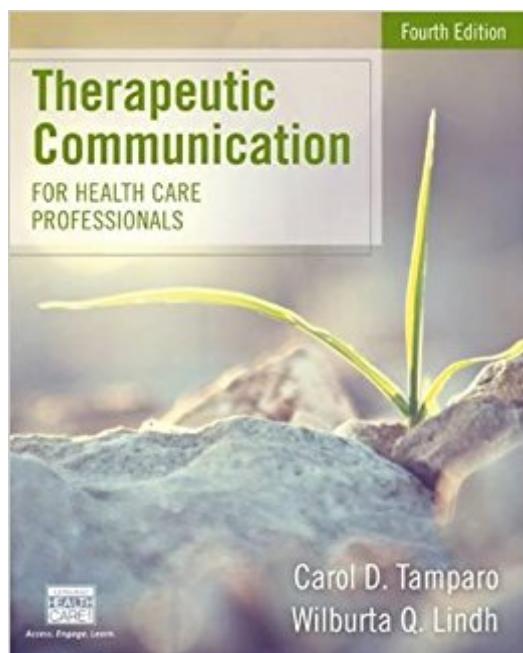The book was found

Therapeutic Communication For Health Care Professionals

Synopsis

Redesigned with you in mind, THERAPEUTIC COMMUNICATION FOR HEALTH CARE PROFESSIONALS, Fourth Edition is the complete guide to patient interactions in today's clinical care settings. Effective communication can ease patient anxiety, increase compliance, and enhance health care interactions for all, especially when dealing with life-altering illness, death and dying, depression, substance abuse, and other situations where patient behaviors can be unpredictable. Inside each chapter, you will explore both the good and bad responses caregivers have to stressful scenarios, as well as techniques for improvement. And every chapter starts with a case study to bring life to the page, then reinforces communication strategies with more practice cases, boxed features, role-play exercises, and questions as you go. No matter the situation you face on the job, THERAPEUTIC COMMUNICATION FOR HEALTH CARE PROFESSIONALS, Fourth Edition can prepare you with the soft skills you need to think critically on your feet and help patients cope.

Book Information

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Customer Reviews

"The 4th edition is well-designed to bring new issues to the forefront. It builds on the previous editions of a well-respected communication text for health sciences.""It is well done and a perfect level for medical office students. It is extremely difficult to find a textbook that is not written specifically for health care providers and nurses, but the authors have done an excellent job creating a book useable by clinical as well as administrative office/hospital students. The book is readable and the case studies add interest to the chapters."

Dr. Tamparo, PhD, CMA-A (AAMA) is the former Dean of Business and Allied Health at the Lake Washington Institute of Technology in Kirkland, Washington, and founder of the Medical Assistant Program at Highline College. The author and co-author of four texts for allied health professionals, she is also a member of the SeaTac American Association of Medical Assistants and the National American Association of Medical Assistants.Ms. Lindh, CMA (AAMA) is Professor Emerita at Highline College in Des Moines, Washington, where she served as Program Director and a consultant to the Medical Assistant Program, and received the Outstanding Faculty Member of the Year award for reshaping the program. The co-author of several textbooks on medical assisting, Ms. Lindh conducted workshops and lectured at events across the country during her tenure, and remains an active member of both the SeaTac Chapter of the American Association of Medical Assistants (AAMA) and the National American Association of Medical Assistants.

Not worth the money to rent or buy the content found within this book is very basic. This book was required for one of my nursing courses but the content within this book was very elementary.

One of the most content free text books I've ever read. Trite

It is very clean and good price.

Great book

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